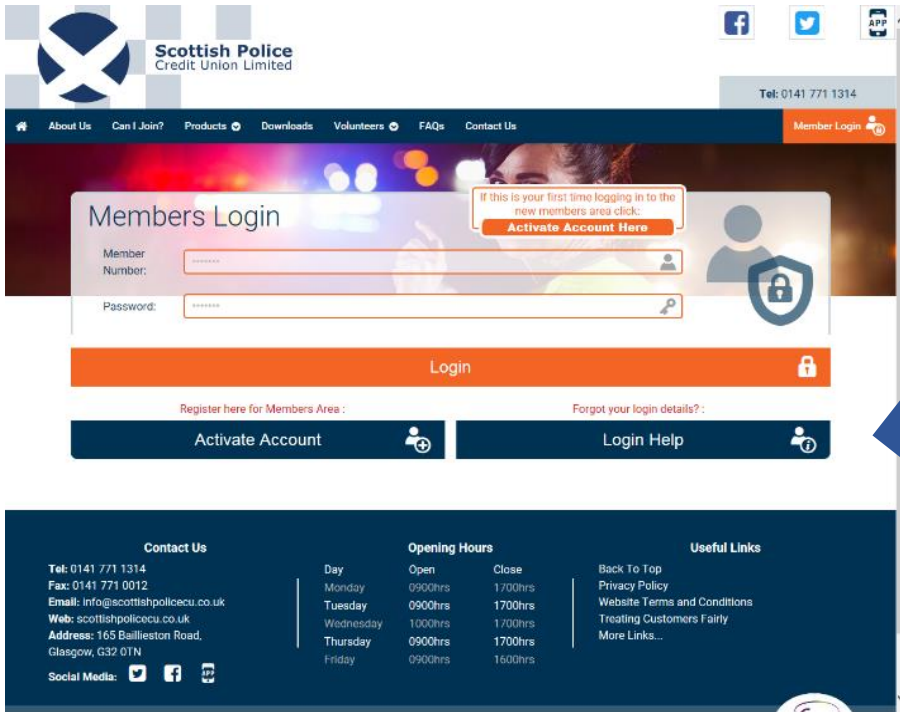
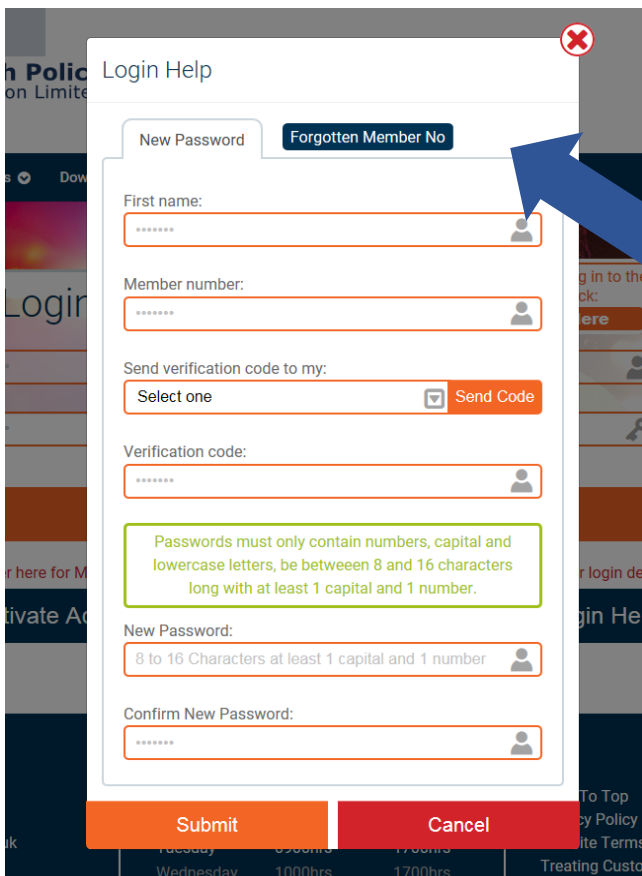


Forgotten Member Number



Click on
'Login Help'



Click on to
'Forgotten
Member No'
tab

The image shows a 'Login Help' form with two tabs: 'New Password' (selected) and 'Forgotten Member No'. The form contains the following fields and elements:

- First name:** A text input field with a person icon on the right.
- NI number:** A text input field with a person icon on the right.
- Send verification code to my:** A dropdown menu with 'Select one' and a 'Send Code' button.
- Verification code:** A text input field with a person icon on the right.
- Instructions:** A box containing the text: "After you have received and entered your verification code, click submit to see your member number."
- Buttons:** 'Submit' (orange) and 'Cancel' (red) buttons at the bottom.

A blue arrow points from the 'Verification code' field towards the text on the right.

- Enter **'First Name'** & **'National Insurance Number'**
- Choose how you wish your verification code to be sent – either **'Mobile'** or **'Email'**
- When Verification code is received enter it here & click **'Submit'**.

Your member number will then show up on the screen.

Now keep a note of your member number in a safe place!